

Volunteer Drivers - Vancouver Island and Gulf Islands (Updated January 2019 - Will include as part of STAR website soon!)

Vancouver Island North & Northern Gulf Islands **Pages 1 - 4**

Vancouver Island South & Southern Gulf Islands **Pages 5 - 9**

→ B.C. Central and North listings are available separately.

Many of the volunteer driver services in B.C. communities are available through the Better at Home Program. These are **Non-medical Services for B.C. Seniors living independently in their own homes.**

For more information go to Better at Home website: betterathome.ca or [Click Here](#).

For Better at Home Organizational Directory [Click Here](#).

If a Better at Home Program is not listed yet in your region, please visit the Better at Home Program website. United Way's Better at Home Program is funded by the Province of British Columbia. As of 2017, Better at Home also serves elders in the Cowichan Tribes, Squamish and Tsleil-Waututh Nations, Stó:lō Territory and the Gitksan First Nations.

For more information on Better at Home, please contact:

Phone: 604.268.1312 or Email: info@betterathome.ca

VANCOUVER ISLAND NORTH & NORTHERN GULF ISLANDS

CAMPBELL RIVER

Campbell River Family Services - Better at Home [click here](#)

Through Better at Home, provide transportation for seniors primarily to medical-related appointments within the City of Campbell River and within the program's resource constraints. Volunteer drivers are able to transport clients who use light mobility aids such as canes and light-weight folding walkers, but not heavier equipment such as wheelchairs or heavy walkers.. Sliding fee scale based on annual income with levels of: 100% subsidy, 70% subsidy, 50% subsidy, 30% subsidy, and no subsidy.

Contact Program Coordinator Brenda Wagman.

Telephone: 250.287.2421 ext. 329 or Email: brenda.wagman@crfs.ca

COMOX VALLEY, HORNBY and DENMAN ISLANDS

Comox Valley, Hornby & Denman Better at Home [click here](#)

Offered through Hornby & Denman Community Health Care Society

- Non medical services including transportation for seniors to help people live more independently at home.

Contact for Comox Valley Better at Home Manager, Kris Anderson: 250.871.1165 or email: kris@hornbydenmanhealth.com

Contact for Hornby and Denman Islands, Dominique Husereau: 250.898.0245 or email: dominique@hornbydenmanhealth.com

Wheels for Wellness - VANCOUVER ISLAND WIDE [click here](#)

Operating out of Comox, the Wheels for Wellness Society provides transportation to centralized non-emergency medical appointments for those requiring it. Volunteer drivers will take you to any out of town medical appointment, for example Victoria, Nanaimo, Campbell River from your point of departure. The society depends on your donations to maintain the long term viability of this service.

Please call 24 hours in advance to book a driver and a vehicle with mobility aid assistance if necessary.

Phone: 250.338.0196

Email: info@wheelsforwellness.com; donbuchner@wheelsforwellness.com

LADYSMITH, NANAIMO, COWICHAN, DUNCAN and GABRIOLA ISLAND

Cowichan Seniors Community Foundation [click here](#)

Supported Transportation Program for pre-registered clients. A volunteer driver will provide a companion-like door-to-door trip for medical or health related appointments, hospital visits to family and friends, and attending support groups or meetings.

To register phone: 250.715.6481

or to download the forms [click here](#) and submit to:

Cowichan Seniors Community Foundation,
135 Third Street, Duncan, BC V9L 1R9

Cowichan Tribes: Ts'ewulthan Health Centre - Better at Home [click here](#)

Transportation provided for seniors in Cowichan Tribes area.

Contact Program Coordinator Stella Johnny

Phone: 250.746.6184 or Email: Stella.Johnny@cowichantribes.com

For volunteer brochure [click here](#).

Ladysmith Resources Centre Association - Heart on the Hill [Click Here](#)

For seniors attending medical treatments in Nanaimo or Duncan who need a means of transportation. The VAN operates only through the commitment and dedication of volunteers. Bookings are requested to be made as early as possible to assist with scheduling and finding volunteers. Two weeks pre-booking is preferred. Volunteer drivers may also be available using the vehicle owned by the person requesting a driver.

To book a volunteer driver Phone: 250.245.3079.

Nanaimo Family Life Association Better at Home [click here](#)

Serving seniors over the age of 65 living in Nanaimo and Lantzville, Ladysmith and Gabriola Island, and working closely with local First Nations communities.

Transportation is provided to clients who require medical transport to local doctors and specialists. This service is predominantly supported by volunteer drivers and service is based upon availability. Fees are based on a sliding scale. Calling ahead a minimum of 48 hours before needed service is recommended. Please note: unable to take persons who are confined to wheelchairs or who rely on portable oxygen tanks.

Contact Program Coordinator Cathy Holmes.

Phone: 250.754.3331 or Email: c_holmes@nflabc.org

PARKSVILLE

Oceanside (Parksville) Better at Home [click here](#)

Oceanside Better at Home provides a range of non-medical support services to local residents, aged 65+. The program is administered by SOS in partnership with the United Way of the Lower Mainland and funded by the Government of British Columbia. SOS Volunteers assist with: Friendly visiting, Transportation to non-medical appointments, and Grocery shopping

To register for this program, please call 250.752.2040 ext. 4

Society of Organized Services (SOS) - Medical Appointment Transportation Service [click here](#)

SOS volunteers offer safe and courteous transportation for community residents to and from medical appointments, within District 69. Medical appointments include doctor, dentist and physiotherapy. The program runs from Monday through Friday 8:30 am to 4:30 pm and is subject to volunteer driver availability. Donations are gratefully accepted.

Please call to register. Once registered, please allow 48 hours' notice for your ride.

Phone: 250.248.2093 ext. 222 or Email: mats@sosd69.com

**For Nanaimo specialist appointments please call Wheels for Wellness Society first at 250-338-0196.

PORT ALBERNI

Alberni Valley Assisted Living Society Better at Home

Transportation for seniors living in Alberni-Clayoquot Regional District on Vancouver Island – Alberni Valley including Port Alberni and Sproat Lake and the Beaufort Range. This includes the Tshshaht First Nations reserve.

Contact Program Coordinator Barb Stevenson.

Phone: 778.419.3000 or Email: pabetterathome@shaw.ca

PORT HARDY and NORTH VANCOUVER ISLAND

North Island Crisis and Counselling Centre Society - Better at Home [click here](#)

Transportation for seniors to medical appointments in Mount Waddington Regional District – Port Hardy, Port McNeill, Port Alice & Sointula.

Individuals or friends can call directly for service, or be referred by Home Support, health professionals, social workers, pastors, physicians. Fee for services are subsidized and on a sliding scale based on household income.

The cost of each service is different, so call for more information!

Contact Program Coordinator: Tammy Minihan Nash

Phone: 250.949.8333 or Email: tammym@nicccs.org

VANCOUVER ISLAND SOUTH & SOUTHERN GULF ISLANDS

Cancer DriveLine Society [Click Here](#)

Provide free, safe and compassionate transport to patients receiving any form of cancer assessment, treatment or surgery of remedial procedures, who live or are staying within the thirteen municipalities of Southern Vancouver Island.

48 hours notice required.

Office Hours 8:30 a.m. - 4:30 p.m. Monday - Friday except Statutory Holidays.

Phone: 778.265.0906

GALIANO

Galiano Better at Home [click here](#)

Operating through the Galiano Health Care Society

Driving to appointments and more services for people over 55.

Better at Home Galiano now has an office at the Health Centre. Open part time hours.

Contact Nancy McPhee and Lindsay Williams by phone: 250.539.0970

or Email: betterathomegaliano@gmail.com.

For information brochure [click here](#).

PENDER ISLAND / SOUTHERN GULF ISLANDS

Pender Island Health Centre Society - Better at Home [Click Here](#)

Transportation for senior residents of Pender Islands, Mayne Island, Galiano and Saturna.

Phone Program Coordinator: 250.629.3346 or email: communitysupport@shaw.ca

SAANICH

Saanich Volunteer Services Society [Click Here](#)

Volunteers drive any adult living in the Municipality of Saanich requiring assistance to live independently to medical and other appointments in the Greater Victoria area.

Limited to one drive a week. Able to accommodate mobility aids. Individuals in

wheelchairs must be able to transfer themselves. Referrals and applications are needed for eligibility. Office hours are Monday to Friday 9am-4pm.

Phone: 250.595.8008

Email: contactus@saanichvolunteers.org

SALT SPRING ISLAND

Salt Spring Island Community Services - Better at Home [Click Here](#)

The program is available for residents of Salt Spring Island who are 55 years of age or older living on their own. Volunteer drivers provide transport to and from appointments, social or recreational activities, when available. Advance notice is required, particularly for an off-island trip. Volunteer drivers will receive the grateful appreciation from the many seniors they help.

Office hours are Monday to Friday 10am-2pm.

For more information contact: SSI Community Services Seniors Wellness office by phone: 250.537.4607, or visit in person at 129 Hereford Avenue in Ganges.

Salt Spring Seniors Centre Drivers Program [Click Here](#)

For seniors +55 years living on Salt Spring Island. The drivers' desk can usually arrange for volunteer drivers to drive to doctors, eye doctors, etc. in Victoria, Saanich, Duncan, even Nanaimo. Cost is free or by donation.

Drivers' desk hours are 10a.m. to 12 noon Monday to Friday.

For direct line to the Drivers desk phone: 250.537.4635.

Or, please make a booking by calling the office: 250.537.4604.

SOOKE

Sooke Community Assistance Society [Click Here](#)

For Sooke residents only. For transportation to ,medical appointments only, by donation.

For more information or to make a booking, phone: 250.389.4661

VICTORIA

Capital City (Victoria) Volunteers - Driving Program Volunteers needed! [Click Here](#)

For Transportation needs go to Victoria Better at Home or phone: 250.388.7844 ext.310

Volunteer Drivers Better at Home quick listing for Victoria Area:

Esquimalt..... 250.385.2635 ext. 201
 Langford, Colwood 778.677.3540
 Metchosin 250.478.5150
 Saanich 250.595.8008 ext.26
 Saanich Peninsula 250.656.5537 ext.106
 Victoria & Oak Bay..... 250.388.7844 ext. 334

Victoria Better At Home [Click Here](#)

Facilitated by James Bay Community Project. For more information [Click Here](#)
 Through Better at Home, the James Bay Community Project offers transportation to non-medical appointments for seniors living in their own homes and are 65+ and residents of Victoria. Fees for Victoria Better at Home services are determined on a sliding scale based on the senior's household income. Some seniors may qualify for 100% subsidy. **Pre registration is required.**

To register or for more information:

Contact the Outreach Worker at 250.388.7844 - Ext.318 (James Bay area residents) or
 - Ext. 310 (Victoria area residents)

Victoria - Esquimalt Neighbourhood House Society Better at Home [Click Here](#)

Non-medical transportation for seniors 65+ living in Esquimalt. Fees for these non-medical services are based on annual household income. Subsidies are available to those who qualify.

Contact Coordinator, Senior Services. Phone: 250.385.2635 Ext. 202.

Office Hours: 8:30a.m. - 4p.m. Monday to Friday

Oak Bay Volunteer Services [Click Here](#)

Oak Bay Volunteer Services (OBVS) provides direct volunteer services on a one-to-one basis to Oak Bay residents of any age for people with health, financial or other needs. The purpose is to provide clients with individual services and social contacts in such a way as to help maintain independence and improve quality of life. Volunteer drivers provide personal assistance to ensure that clients make it safely to and from their destination. Driving is for individuals who are unable to travel by taxi or bus and needing drives for medical and other appointments, shopping, errands, activities, and recreation.

Phone: 250.595.1034 or Email: info@oakbayvolunteers.org

Victoria - Saanich and Peninsula

Beacon Community Services - Better at Home [Click Here](#)

Partnered with Saanich Volunteer Services. Offering a mix of volunteer and paid services including transportation to medical appointments for people 65+ who are living independently on the Saanich Peninsula or in the District of Saanich. Some seniors may qualify for a 100% subsidy. Others may pay fees (charged on a sliding scale, based on your income). Pre-registration is required.

Saanich Program Referrals: 250.595.8008 ext 26 or csc@saanichvolunteers.org

Peninsula Program Referrals: 250.656.5537 ext.106 or dgreenaway@beaconcs.ca

Victoria – West Shore

Pacific Centre Family Services Association Better at Home [Click Here](#)

Partnered with Metchosin Seniors' Information and Resource Centre

West Shore Better at Home collaborates with the West Shore and Sooke Community Response Network in order to promote education and awareness and to enhance services for seniors in Colwood, Langford and Metchosin.

Contact Program Coordinator Dori Bodman

Phone: 778.677.3540 or Email: dbodman@pcfesa.org

Located at: 345 Wale Road, Victoria V9B 6X2

For Metchosin Better at Home Coordinator Dawn Boschoff

Phone: 250.478.5150 or Email: msirc@shaw.ca

Metchosin Seniors' Information and Resource Centre (SIRC) [Click Here](#)

Located at: 4495 Happy Valley Road, Metchosin, BC V9C 3Z3

Hours of operation: Monday through Thursday 12 - 4p.m.

Seniors Serving Seniors for Service Resources in the Greater Victoria area [Click Here](#)

The Seniors' Services Directory contains over 500 listings of community resources and is reviewed and updated every 2 years by a Directory Committee. Transportation options for disabled and able bodies, driver safety, medical transfers and parking permits.

Senior's Link is a one-stop, comprehensive information and referral service for older persons in the Greater Victoria Area.

Phone: 250.382.4331 Monday through Thursday 9a.m. to 4p.m.

Email: info@seniorsservingseniors.bc.ca

**Also,
VANCOUVER ISLAND-WIDE**

Wheels for Wellness [click here](#)

Operating out of Comox, the Wheels for Wellness Society provides transportation to centralized non-emergency medical appointments for those requiring it. Volunteer drivers will take you to any out of town medical appointment, for example Victoria, Nanaimo, Campbell River from your point of departure. The society depends on your donations to maintain the long term viability of this service. Please call 24 hours in advance to book a driver and a vehicle with mobility aid assistance if necessary.

Phone: 250.338.0196

Email: info@wheelsforwellness.com; donbuchner@wheelsforwellness.com

***If you know of a volunteer ride program which is not listed and you would like to see it included, please contact us at BEST through the Seniors Transportation Hub Manager Janette McIntosh.
Phone: 604.669.2860 or Email: janette.mcintosh@best.bc.ca***